



# Archer<sup>®</sup> Suite

Next Generation Risk Experience

*NGRX.2025.04 release*

## Known and Resolved Issues

© 2020 - 2025 Archer Technologies. All Rights Reserved.

Revised: January 2025

## Known Issues in NGRX.2025.04 release

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
NGRX Record Page	ARCHER-164726	The calculated cross-reference field does not display an error message when the maximum allowed cross-reference record validation fails.
NGRX Record Page	ARCHER-167431	Users can't save records if off-layout field validation triggers. However, error messages are not displayed on the record page.
NGRX Record Page	ARCHER-165172	Unable to save a newly created parent record when a new cross-referenced record is added to it.
NGRX Record Page	NGRX-405	The cross-reference lookup on the NGRX record page does not support filtering based on the configuration of the 'field value match' criteria.
NGRX Advanced Search	NGRX-411	When not in focus, the Search filters panel does not indicate that users have more options to select.

## Resolved Issues in NGRX.2025.04 release

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
NGRX Advanced Search	ARCHER-166319	An error occurs when modifying search parameters after opening the advanced search result by selecting an application from the left navigation panel. To avoid this, use the 'Advanced Search' option directly from the left navigation panel to modify search parameters.
NGRX Advanced Search	CE-122638	When a general user applies a quick filter in search, the results fails to load.
NGRX Record Page	ARCHER-165190	The DDE Apply conditional layout action is incorrectly applied to unrelated users/groups for new records.
NGRX Record Page	ARCHER-165707	Details of auto-generated findings are not visible on the Record page for the EMEA and UAE regions.
NGRX Record Page	ARCHER-129771	Numeric Key Fields containing specific styles such as color cause encoding display issues.
NGRX Record Page	ARCHER-160057	Users can't save records if off-layout field validation triggers. However, error messages are not displayed on the record page.
NGRX Record Page	ARCHER-162361	The record page does not populate the Related Record field on the record page when an internal cross-reference is added.
NGRX Record Page	CE-121918	Exiting the Record page while in edit mode does not release the edit lock on the record.
NGRX Record Page	CE-122582	When a user accesses the user details in the Cross-Reference lookup window grid, the user details pop-up appears behind the Cross-Reference lookup window
NGRX Record Page	CE-121902	The manual record permission field, with the Record Creator as the default option, does not populate the field with the Record Creator.
NGRX Record Page	CE-122172	DDE rules evaluation anomalies cause several fields and sections to not display on the NGRX record page.
NGRX Record Page	CE-121903	Read-only UG, RP, and VL fields do not display default values on the NGRX record page, leading to DDE failures when used in Rules evaluation.